

## TRANSPORTATION INFORMATION

### Good News!

#### Certified MetroAccess Users Ride Free on Fixed Routes

Effective December, 2005

- MetroAccess customers and their companions ride free on MetroBus, Rail and Ride On. This is part of an effort to encourage certified MetroAccess users to use the fixed route system whenever they can.
- Metro Access riders traveling beyond the service area defined by federal law will be charged a premium of up to \$4.00 per ride. Prior to this, origination and destination locations for trips could only be made within  $\frac{3}{4}$  mile of the fixed route.

### WHERE DO I START MY SEARCH FOR TRANSPORTATION INFORMATION AND OPTIONS?

#### CONNECT-A-RIDE

301-738-3252 (V) • 301-881-5263 (TTY) ) • 301-231-9360 (FAX)

**Email:** [connectaride@jcagw.org](mailto:connectaride@jcagw.org) ☎ **Hours:** Monday through Friday, 9:00 a.m. to 3:00 p.m.  
*Agency provides transportation information and referral regarding all private and public transportation options for seniors and people with disabilities. Also provides assistance with completing applications and coordination with transportation providers.*

#### RIDE ON TRANSIT INFORMATION CENTER

MONTGOMERY COUNTY DEPARTMENT OF PUBLIC WORKS AND TRANSPORTATION  
DIVISION OF TRANSIT SERVICES

**Website:** [www.montgomerycountymd.gov/content/dpwt/transit](http://www.montgomerycountymd.gov/content/dpwt/transit)

240-777-RIDE (7433) Touch Tone • 240-777-5871 Rotary

240-777-5869 (TTY) • 240-777-5861 (FAX)

240-777-5824 (Hot Line for Complaints/Complements)

☎ **Hours:** Monday through Friday, 6:00 a.m. to 7:00 p.m.

*Call for bus schedules, routes, and connections to rail.*

#### SPECIAL TRANSPORTATION OFFICE

**INFORMATION NUMBER:** 240-777-5890 (V) • 240-777-5891 (FAX)

☎ **Hours:** Monday through Friday, 8:00 a.m. to 4:30 p.m.

**Medicaid Transportation Reservation Number:** 240-777-5899

☎ **Hours:** Monday through Friday, 8:30 a.m. to 12:00 Noon

*If you have questions about our Medicaid, Call 'N Ride, Same Day Access Programs or any other inquiries, please call the Special Transportation Office.*

#### COMMUTER SERVICES

301-770-POOL (7665) (V)

**Website:** [www.montgomerycountymd.gov/content/dpwt/transit](http://www.montgomerycountymd.gov/content/dpwt/transit)

☎ **Hours:** Monday through Friday, 7:00 a.m. to 5:00 p.m.

*Helps commuters find carpool and vanpool partners as well as convenient public transportation routes for convenient and less expensive rides to work. In addition, the Commuter Express Store sells regular commuter passes, weekly reduced fare disabled and senior Metro and Ride On bus and rail passes, and the SmarTrip® Card.*

#### Commuter Connections

Call to register. 1-800-745-7433 (V) **Website:** [www.commuterconnections.org](http://www.commuterconnections.org)

☎ **Hours:** Monday through Friday, 9:00 a.m. to 4:30 p.m.

*If you use public transit and this includes paratransit at least two times per week to get to work, you may be eligible for the Guaranteed Ride Home Program (emergency rides home from work). Accessible vehicles with lifts are available. Operated by the Council of Governments (COG).*